



GarsCom

From the community-For the community / Uit die gemeenskap-Vir die gemeenskap

NPC

A company incorporated in terms of section 10 of the Companies Act of 2008 (Act 71 of 2008)
(Old Section 21) Reg Nr 2007/012733 /08: 067-754-NPO

GARSCOM RESIDENTS ASSOCIATION GENERAL RULES FOR THE USE OF THE GARSCOM RADIO

1. The radio was bought for your safety — it is therefore necessary to use it

- Ensure that you understand and remember the channels that have been programmed on your radio. It may be necessary for you to switch to the emergency channel quickly and that you should know what channel is the emergency channel.
- Practice talking on the radio. Should you need to call for assistance, you need to have the necessary confidence to transmit your message.
- Teach the children how go on air and to talk.
- Talk regularly when you are in the reception area.

2. Caring for and securely storing the radio is very important

- At all times, be aware where your radio is and that your battery is fully charged.
- It will be beneficial if you buy two batteries, because you will then be able to fully optimize your batteries' life cycles and you will also lengthen their life expectancy.
- Do not leave your radio in your vehicle, it may be stolen.
- Whenever you go on holiday, or if are at work during the day and you keep the radio at home, make sure that the radio is stored in a safe place to prevent it from being stolen easily.
- Look after your radio with care — it is not a toy. Keep it out of reach of small children who are not able to use it properly.
- Teach your children how to use the radio and to respect it.
- If for whatever reason your radio is not working properly you should book-in your radio at the control room to be diagnosed and repaired if necessary.

3. When a radio owner moves away from our area or if you want to dispose of it

- The radio channels for this area must be removed when you do not need the radio anymore, or if you're moving out of the area.
- If you wish to sell your radio, the supervisor in our control room must remove the channels from the radio and GarsCom must be informed that your name should be removed from the radio list.
- If you donate your radio to another GarsCom resident, or sell it to that person, the same procedure should be followed as the previous paragraph.
- If your radio is stolen, or lost, the supervisor in the control room must immediately be informed.

4. Radio etiquette

- No foul language may be used over the air.
- Do not talk too long on the radio. Keep all your sentences, messages and conversations short and to the point.
- Reply as soon as possible when you are being called. If you are busy with something else, ask the caller to stand by until you are ready to respond to a call.
- Be polite at all times.

[Section 4 continues on page 2]

- Indicate when you have concluded the call. i.e. "out"
- Never talk on the radio when you are under the influence of alcohol.
- The radio is a community radio, which in the first place is there for the safety of all. The community may still announce a lookout for missing animals over the radio, or call each other on issues other than security, BUT please respect other persons who are listening, and never use the radio as a telephone.

5. How do you communicate over the radio?

- It is important to remember the 3 W's: Who? Where? What?
- First say - who you are, where you are and then what the situation is. - I.e. Hallo this is Kosie, I stay at 123 St Bernard, somebody just jumped over my fence.
- The call sign for the control room operator is GarsCom Control in case of emergency
- The call signs of two Chubb vehicles in our area are D2 (delta 2) and D4 (delta 4), you can also call them directly in cases of emergency.
- We have patrol teams on duty during the day and night — feel free to monitor your radio should you wish to communicate with them.

6. Channels

- Channel 15: "Emergency channel" - This channel is exclusively used for emergencies, or to announce "look-outs" during the day.
- Channel 14: "Patrol Channel" - This channel is mostly used by patrol teams' normal communication and for all non-security related communication.
- At 19:00 the coordinator for the night will announce which team will be patrolling. Short reports can be given regarding incidents during the day or look-outs can be given. They will switch over to the Patrol Channel (14) and everyone who wants to do so, can switch to that channel to, among others, wish the teams and the deltas well, or to do a radio test.
- If someone wants to report something to the patrollers, i.e. dogs barking or when suspicious noises are heard, this can be done on the patrol channel (14).
- Between 21:00 and 07:00 there should be radio silence on 15 and only be used in cases of emergencies.

RADIO TRANSMISSIE TOEGANG TOT CPF HERHALER AANSOEK VORM
RADIO TRANSMISSION ACCESS TO CPF REPEATER APPLICATION FORM

DATUM:
 DATE:

APPLIKANT BESONDERHEDE
APPLICANT DETAILS

Van & Volle Name
 Surname & Full Names

GRA Lidmaatskap Nommer
 GRA Membership Number ID Nommer
 ID Number

Adres
 Address

Selfoon Nommer
 Cellphone Number Roepsyn
 Call Sign

E-pos Adres
 E-mail Address

Rede vir radio gebruik
 Reason for radio use

RADIO BESONDERHEDE
RADIO DETAILS

Handelsmerk Naam
 Brand Name Model Naam
 Model Name

Reeksnommer
 Serial Number

AMPTELIKE GEBRUIK
OFFICIAL USE

Radio Identiteit
 Radio Identity

CPF Naam
 CPF Name ICASA Lisensie Nommer
 ICASA License Number

Volgorde Tipe
 Sequence Type Volgnummer
 Sequence Number

Rules for the use of the GarsCom Radio Undertaking and Indemnity

I, the applicant, agree and undertake as follows:

1. I am a member of the GarsCom Residents Association and understand that only members may use the GarsCom radio frequencies.
2. I have received and understand the rules for the use of the GarsCom radio.
3. I will adhere to the rules for the use of the GarsCom radio as stipulated on pages 1 - 2 in sections 1 - 6.
4. I will only use my radio for security related issues and endeavor to keep my radio safe at all times.
5. If I move out of the area, sell / donate my radio or wish not to use it anymore I will contact the control room supervisor to have the GarsCom frequencies removed immediately.
6. If my radio is stolen or gone missing I will inform the control room supervisor immediately.
7. GarsCom will only program and release my radio on receipt of full payment for the radio handheld, radio accessories, registration and license fee.
8. If my radio was repaired GarsCom may only release my radio back to me on receipt of full payment for the service and any relevant costs.
9. I will be held accountable to pay the radio license fee annually. If I fail to do so GarsCom has the authorisation to remove the GarsCom frequencies from my radio.

APPLIKANT / APPLICANT

Datum: Handtekening:
 Date: Signature:

RADIO PROGRAMMEERDER / RADIO PROGRAMMER

Datum: Handtekening:
 Date: Signature:

CPF VERTEENWOORDIGER / CPF REPRESENTATIVE

Datum: Handtekening:
 Date: Signature:

GEMAGTIGDE LISENSIE HOUER / AUTHORISED LICENSE HOLDER

Datum: Handtekening:
 Date: Signature: