

# WHY **Chubb** FOR YOU?

United Technologies



# GarsCom

From the community-For the community / Uit die gemeenskap-Vir die gemeenskap

*Our area is in the very fortunate position to have Chubb as a dedicated proactive security service.*

A normal reactive service does not prevent crime and the security company only arrives on the scene once the crime has been committed. An alarm does not prevent a burglary and a lot of harm can be done before the reactive service arrives.

## So what does it mean and what are the advantages of having a proactive service?

- \* Constant visible patrolling prevents crime.
- \* Dedicated patrol vehicles do not leave our area and are never far from your home.
- \* Clients can phone the patrol vehicle directly.
- \* The service is less expensive than reactive services.
- \* The GarsCom area alarms are monitored by a dedicated desk at Chubb.
- \* Chubb has provided us with a dedicated technician once a week at a lower call out fee.
- \* We have a dedicated 24/7 control room funded by Chubb to monitor various aspects in GarsCom.
- \* All the Chubb patrol officers have excellent credibility.
- \* The patrol officers care about the work they do and understand the proactive system.
- \* The patrol officers get to know all the residents, cars and even the pets in the neighbourhood.
- \* The residents also got to know the patrol officers and there exist a good trust relationship.

## Why is a constant target of 1 000 Chubb clients so important to GarsCom?

- \* When we reached 350 clients, Chubb provided the first 24/7 patrol vehicle.
- \* When we reached 700 clients, Chubb provided the second 24/7 patrol vehicle.
- \* With 1 000 clients it will be sustainable for Chubb to help finance the control room.
- \* Chubb had 833 clients in the GarsCom area at the end of June 2015.
- \* If we do not grow the Chubb client base, or even loose clients, we might have to close the control room and start losing the advantage of having two permanent patrolling vehicles.

## Why do we not support more than one security company?

- \* With two or more security companies each with less than 350 clients, not one of them will be able to engage in a proactive service. This will mean we will again have to rely on security vehicles parked under a tree and waiting for alarm activation.
- \* Experience shows that when there are more than one company involved, the companies compete with each other for clients and do not focus on the security of the community.

## How does the current system work in the GarsCom area?

- \* Chubb officers are patrolling the area in 2 dedicated vehicles 24/7.
- \* They are supported by residents also patrolling in their own vehicles at their own cost, in their own time.
- \* All the above patrolling teams are supported by the control room and cameras.
- \* The patrolling vehicles and control room are in contact with one another with two way radios.
- \* Chubb will inform the control room to call SAPS, an ambulance service or any other service that might be required in a specific situation.

**This system has been VERY successful in our area - help us keep it that way and join Chubb!**

*Should you be interested, please contact Retief @ 082 898 0963 or Tyron @ 074 141 6420 for Chubb alarms & monthly security services.*